
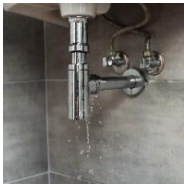


BATHROOM

| Can you see any of these potential problems in your bathroom? | | | | |
|---|---|---|--|---|
|  |  |  |  |  |
| It is old and showing signs of wear | There is water damage to the walls or floor | There are signs of black mould | There is only an electric heater on the wall | There are broken tiles |
|  |  |  |  |  |
| There is no heating | The extractor fan is broken or not working | There is no other ventilation other than opening a window | The toilet is not working | The toilet is broken |
|  |  |  |  |  |
| The toilet is too low | There is no shower and I cannot get into the bath | Water leaks on to the floor | There is no hot water | The water temperature is too hot or too cold |